



A New Chapter on the Eastside: Opening New Narrative East in Spring 2026

In Spring 2026, New Narrative will open New Narrative East—a service hub in east Portland representing an important milestone in our ongoing commitment to excellence in mental health care for the Portland community. This new service center will respond to a growing need for timely, coordinated, and compassionate support for people navigating complex mental health challenges.

Across our community, long wait times and fragmented systems too often delay mental health care at the very moment it is needed most. [New Narrative East is designed to reduce those barriers by bringing multiple services together in one accessible location, streamlining intake and coordination, and helping participants connect to support more quickly.](#) By improving how services are delivered and how teams work together, we aim to shorten the time it takes between reaching out for help and receiving meaningful care.

For people seeking support, New Narrative East offers a clear entry point to a wide range of services. [Participants may access outpatient mental health treatment, peer support from people with lived experience, case management, and connections to housing, employment, and community-based resources.](#) Rather than navigating multiple systems on their own, individuals can work with a coordinated team that helps them understand what services are available and how those supports can fit together to meet their goals.

At the heart of the New Narrative East is New Narrative's commitment to respect and dignity. From the first point of contact, participants are met with kindness, choice, and transparency. [Services are designed to honor each person's autonomy and lived experience, creating an environment that feels welcoming rather than clinical, and supportive rather than transactional.](#) Excellence, for New Narrative, means not only providing effective services, but also ensuring that every interaction reinforces a person's sense of worth and possibility.

The opening of New Narrative East in Hazelwood reflects New Narrative's continued investment in quality, access, and participant-centered care. [As needs in our community grow, this new center strengthens our ability to respond with compassion, coordination, and excellence—so people can get the support they need, when they need it, and in a space that truly focuses on compassionate care at the forefront.](#)